



Service Quick, Inc.

Samsung Authorized Repair Service Center

1650 Glenn Curtiss St, Carson, CA 90746

DCA Registration # 61998

1.877.412.1665

(fax) 310.878.0197 (e-mail) samsungcare@servicequick.com

Service Order

SO609431609



Customer Information

1 Customer Name & Address Groehl, Kevin REDACTED	2 Ticket Issue Date Apr 10, 2026	3 Ticket No. 4184669949
	4 Appointment Date / Time Apr 14, 2026 12:05 PM -	5 Model Number QN65LS03FWFXZA
6 Serial Number REDACTED	7 Make / Product SAMSUNG / TV	8 Cell Phone REDACTED
		9 Home Phone
10 Warranty Status In Warranty	Washer&Dryer	Stacked ? ☐
	Regrigerator	Food Filled ? ☐
11 Paid by NO payment	TV	Mounted ? ☐
	Microwave	Mounted ? ☐

Service Information

Item	Description	Price	Pick Form	BOX
BN94-18671F	ASSY PCB MAIN;QFLS03W	\$0		SQBOX443
BN94-18672F	ASSY PCB OC;QFLS03W	\$0		SQBOX443
CSP-EXTRAMAN	CSP EXTRA MAN	\$0		SQBOX443
BN59-01479A	NETWORK-WLAN CLIENT;WCF734M,75X4.3X26MM,	\$0		SQBOX443
BN59-01501A	NETWORK-WLAN CLIENT;WCF941M,63.3X50.3X6.	\$0		SQBOX443
BN59-01503A	NETWORK-WLAN CLIENT;WCF930M,69.8X41.9X7.	\$0		SQBOX443

Sales Tax:	Included	
Grand Total:	\$ 0	

12 Technician Name Christopher Linn	13 Arrival Time Apr 14, 2026 03:24 PM	14 Odometer 0.00 MI
15 Defect Code INAV: Audio/video interface problem	16 Defect Symptom wifi not connecting and hdmi not reading	
17 Repair Code AP09: Main Power Board Replacement	18 Repair Action replaced all parts	
19 Status Cleared	20 Diagnosed By Grace Kim	
21 Diagnosis & Note(s)		

4184669949



Ticket Number

Apr 14, 2026

Signature

Date

Make payable to "SERVICE QUICK, INC."

An estimate as required (Section 9844 of the California business and Professions Code) for repairs shall be given to the customer by the service dealer in writing, and the service dealer may not charge for work done or parts supplied in excess of the estimate without prior consent of the customer. Where provided in writing, the service dealer may charge a reasonable fee for services provided in determining the nature of the malfunction in preparation of a written estimate for repair. For information contact the Bureau of Household Goods and Services, Department of Consumer Affairs, Sacramento 95834.