



Service Quick, Inc.

Samsung Authorized Repair Service Center

1650 Glenn Curtiss St, Carson, CA 90746

DCA Registration # 61998

1.877.412.1665

(fax) 310.878.0197 (e-mail) samsungcare@servicequick.com

Service Order

SO609447154



Customer Information

1 Customer Name & Address Groehl, Kevin REDACTED	2 Ticket Issue Date Apr 24, 2026	3 Ticket No. SQ796171122
	4 Appointment Date / Time Apr 27, 2026 03:00 PM -	5 Model Number QN65LS03FWFXZA
6 Serial Number REDACTED	7 Make / Product SAMSUNG / TV	8 Cell Phone REDACTED
		9 Home Phone
10 Warranty Status In Warranty	Washer&Dryer	Stacked ? ☐
	Regrigerator	Food Filled ? ☐
11 Paid by NO payment	TV	Mounted ? ☐
	Microwave	Mounted ? ☐

Service Information

Sales Tax:		Included		
Grand Total:		\$ 0		

12 Technician Name Christopher Linn	13 Arrival Time Apr 27, 2026 05:15 PM	14 Odometer 0.00 MI
15 Defect Code DOCK: Connector problem	16 Defect Symptom OC box not closing properly	
17 Repair Code ADJT: Adjust Or Alignment(PC)	18 Repair Action adjusted the OC box	
19 Status Cleared	20 Diagnosed By Grace Kim	
21 Diagnosis & Note(s) customer complaint outside frame for tv is not closing properly photograph the panel		

SQ796171122



Ticket Number

Apr 27, 2026

Signature

Date

Make payable to "SERVICE QUICK, INC."

An estimate as required (Section 9844 of the California business and Professions Code) for repairs shall be given to the customer by the service dealer in writing, and the service dealer may not charge for work done or parts supplied in excess of the estimate without prior consent of the customer. Where provided in writing, the service dealer may charge a reasonable fee for services provided in determining the nature of the malfunction in preparation of a written estimate for repair. For information contact the Bureau of Household Goods and Services, Department of Consumer Affairs, Sacramento 95834.