



Service Quick, Inc.

Samsung Authorized Repair Service Center

1650 Glenn Curtiss St, Carson, CA 90746

DCA Registration # 61998

1.877.412.1665

(fax) 310.878.0197 (e-mail) samsungcare@servicequick.com

Service Order

SO609460263



Customer Information

1	Customer Name & Address Geehl, Kevin REDACTED	2	Ticket Issue Date Apr 28, 2026	3	Ticket No. 4184861365
4	Appointment Date / Time May 07, 2026 12:00 PM -	5	Model Number QN65LS03FWFXZA		
6	Serial Number REDACTED	7	Make / Product SAMSUNG / TV	8	Cell Phone REDACTED
9	Home Phone				
10	Warranty Status	Washer&Dryer		Stacked ? ☐	
	In Warranty	Regrigerator		Food Filled ? ☐	
11	Paid by	TV		Mounted ? ☐	
	NO payment	Microwave		Mounted ? ☐	

Service Information

Item	Description	Price	Pick Form	BOX
CSP-EXTRAMAN	CSP EXTRA MAN	\$0		SQBOX143
BN94-18672F	ASSY PCB OC;QFLS03W	\$0		SQBOX143
Sales Tax:		Included		
Grand Total:		\$ 0		

12	Technician Name John Johnson	13	Arrival Time May 07, 2026 12:38 PM	14	Odometer 0.00 MI
15	Defect Code EMSG: Error message displayed	16	Defect Symptom OCB disconnects when unit is power cycled.		
17	Repair Code DPRT: DEFECTIVE PART REPLACEMENT	18	Repair Action tried the ocb main but same issue.		
19	Status Reschedule - More Parts Needed	20	Diagnosed By Alien Vega [CA]		
21	Diagnosis & Note(s) pls order wifi module in the ocb and tv.				

4184861365



Ticket Number

Signature

Make payable to "SERVICE QUICK, INC."

May 07, 2026

Date

An estimate as required (Section 9844 of the California business and Professions Code) for repairs shall be given to the customer by the service dealer in writing, and the service dealer may not charge for work done or parts supplied in excess of the estimate without prior consent of the customer. Where provided in writing, the service dealer may charge a reasonable fee for services provided in determining the nature of the malfunction in preparation of a written estimate for repair. For information contact the Bureau of Household Goods and Services, Department of Consumer Affairs, Sacramento 95834.